



## Welcome to Your Member Portal

In your member portal you will find resources for the 2021 Australian Organic Limited Annual General Meeting (AGM). These resources can be found on the following page within the portal: [online.austorganic.com/aol/aol-annual-general-meeting-2021](https://online.austorganic.com/aol/aol-annual-general-meeting-2021)

### Accessing the Portal

Accessing your member portal couldn't be simpler.

You should have received an email from us containing your portal username and password when you signed up as an AOL member. Please check your junk or spam folders if you did not receive this email.

The information in this email can be used to log into your member portal.

1. **Visit the portal login page:** [online.austorganic.com/my-account](https://online.austorganic.com/my-account)
2. **Enter the username or email address and password** provided to you in the automated email and hit 'Log In'
3. **You will then arrive at your account 'Dashboard'** where you can view your details such as your membership information, downloads and basic contact information.

If you have **forgotten your password**, simply hit the 'Lost your password?' link to reset your password. If you have forgotten your **username**, please contact us via the details below.

### Navigating the Portal

Some useful tips to help you navigate your member portal.

- You can access your account details and Dashboard at any time (when logged in) through the 'My Account' link in the top green bar.
- To change your password to something more memorable, you can do so in the 'Account Details' section.
- Click on 'Home' to view the main portal home page and use the top menu to navigate the portal.
- The member portal is separate to the public austorganic website.

If you have any questions or have trouble logging in, please contact us:

**Harriet Kendrick** | E: [harriet.kendrick@austorganic.com](mailto:harriet.kendrick@austorganic.com)

**Marie Deletoille** | E: [marie.deletoille@austorganic.com](mailto:marie.deletoille@austorganic.com) | T: 07 3350 5716 ext. 1